



**PHPCN Annual Social Work Conference:  
Advancing Excellence in End-of-Life Care**

Friday, September 27, 2019

7:45 am – 4:00 pm

**Location of Conference:**

Hospice & Community Care  
685 Good Drive, Lancaster, PA 17604

7:45 am – 8:15 am

**Registration and Continental Breakfast**

8:15 am – 8:30 am

**Welcome** – Paige E. Payne, MSW, LSW, ACHP-SW, APHSW-C  
Director of Home Hospice, Hospice & Community Care  
Board of Directors, Pennsylvania Hospice and Palliative Care Network

8:30 am-10:00 am  
**Session 1**

**Emergent Ethical Considerations in Palliative Care and Hospice & Review of Frameworks for Resolving Dilemmas**

Kathleen M. Walsh, PhD., LCSW, LCSW-C, MSW, Associate Professor  
Coordinator of the Millersville University Baccalaureate Social Work Program

As hospice and palliative care professionals, social workers enter into people's lives when they are most vulnerable to boundary violations and crossings due to the intimacy of the home and inpatient setting. Professional ethics are at the core of social work. This presentation will discuss social work ethical standards and the responsibilities of social workers to clients, colleagues and practice settings to guide their decision making and conduct when ethical issues arise.

**Learning Objectives:**

- Identify practical strategies for addressing complex boundary challenges including personal, patient and family privacy confidentiality, conflicts of interests, duties, and obligations to colleagues, the profession and society
- Understand professional boundaries continuum conceptual framework (Davidson, 2005) and common themes associated with dual relationships and boundary violations (Reamer, 2003)
- Distinguish between boundary crossings and violations
- Review frameworks for resolving ethical dilemmas

10:00 am –10:15 am

**Break**



**PENNSYLVANIA HOSPICE  
AND PALLIATIVE CARE NETWORK**

*Promoting Excellence in Palliative and End-of-Life Care*

**PHPCN Annual Social Work Conference:**

***Advancing Excellence in End-of-Life Care***

Friday, September 27, 2019

10:15 am- 11:45 am      **Emergent Ethical Considerations in Palliative Care and Hospice & Review of Frameworks for Resolving Dilemmas-continued**  
Kathleen M. Walsh, PhD., LCSW, LCSW-C, MSW, Associate Professor  
Coordinator of the Millersville University Baccalaureate Social Work Program

11:45 am – 12:15 pm      **Lunch (Included)**

12:15 pm – 1:45 pm      **The Long Death: Travelling the Long and Winding Road**  
Session 2  
Deanna Deeter, CRPN, Penn State Children's Hospital Hummingbird Program Manager; Michelle Freeman, MD, Penn State Milton S. Hershey Medical Center, Assistant Professor of Pediatrics and Medicine, Medical Director, Penn State Hershey Medical Center Palliative Care Program; Nicole Hahnen, RN, Penn State Children's Hospital Hummingbird Program Coordinator and Megan Youtz, LPC, Penn State Children's Hospital Hummingbird Program Clinical Counselor

Pediatric decline and death can occur slowly over several months, which often makes for a bewildering and emotional road for the many healthcare teams who have come to know and care for a child over time.

This presentation describes the course of a long death, the building of an effective palliative care plan that is effective across various community settings, and the ways in which healthcare teams can support each other through this journey.

**Learning Objectives:**

- Discuss ways in which pediatric prognostication helps us to anticipate and plan for the long death.
- Identify important aspects of building a palliative care plan that is effective across a variety of community settings.
- Build awareness of your own emotions as a healthcare provider and the impact those emotions have on patient and family care.



**PENNSYLVANIA HOSPICE  
AND PALLIATIVE CARE NETWORK**

*Promoting Excellence in Palliative and End-of-Life Care*

***PHPCN Annual Social Work Conference:***

***Advancing Excellence in End-of-Life Care***

Friday, September 27, 2019

1:45 pm – 2:00 pm

**Break**

2:00 pm – 3:30 pm  
Session 3

**Countertransference in the Face of Compassionate Care**

Kimberly E. Giamportone, MSW, LSW, Assistant Director of Field Education  
Center for Social Work Education, Widener University

Nicole Adelman, MSS, LSW, Grand View Hospice

As the social worker caring for patients with life-limiting illnesses and their families, maintaining professional boundaries goes beyond being mindful of ethical practice; it is an essential component to psychological well-being. Being cognizant of countertransference potential and assisting staff who are not trained in the strengths model of care is part of our everyday role. However, even those of us mindful of boundaries and limitations can be tested and challenged.

**Learning Objectives:**

- Understand countertransference in hospice and palliative care
- Learn ways to manage transference/countertransference in practice
- Identify evidence based practice guidelines

3:30pm-4:00pm

**Wrap-up/Evaluations**



**PENNSYLVANIA HOSPICE  
AND PALLIATIVE CARE NETWORK**

*Promoting Excellence in Palliative and End-of-Life Care*

***Hospice Social Work:  
Advancing Excellence in End-of-Life Care***

**Registration/Hotel Information**

**Professional Credits Information**

This activity has been submitted to the State Board of Social Workers, Marriage & Family Therapists & Professional Counselors to award 6 continuing education credit hours, which will include 4.5 hours of ethics credit.

**Registration Cancellation Policy**

All cancellations must be submitted in writing to the Pennsylvania Hospice and Palliative Care Network. A \$20 processing fee will apply to all cancellations. Cancellations received in writing one week prior to the event will receive a full refund less the processing fee. No refunds will be made for cancellations made less than one week prior to the event. Substitutions are welcome; please submit your request in writing. All refunds will be processed within 30 days after the conference.

**QUESTIONS:** please call Pennsylvania Hospice and Palliative Care Network, 717-533-4002 or email, [phpcn@pahospice.org](mailto:phpcn@pahospice.org).

**Nearby Hotels**

Fairfield Inn by Marriott  
150 Granite Run Drive  
Lancaster, PA 17601  
717-581-1800

Hilton Garden Inn Lancaster  
101 Granite Run Drive  
Lancaster, PA 17601  
717-560-0880

Eden Resort & Suites  
222 Eden Road  
Lancaster, PA 17601  
717-569-6444/866-801-6430

Heritage Hotel Lancaster  
500 Centerville Road  
Lancaster, PA 17601  
800-223-8963



**PENNSYLVANIA HOSPICE  
AND PALLIATIVE CARE NETWORK**  
*Promoting Excellence in Palliative and End-of-Life Care*

***PHPCN Annual Social Work Conference:  
Advancing Excellence in End-of-Life Care***

Friday, September 27, 2019

**REGISTRATION FORM**

**Location of Conference:**

Hospice & Community Care  
685 Good Drive, Lancaster, PA 17604

Please check one: PHPCN Organizational Member \_\_\_\_\_ \$125

Non PHPCN Organizational Member \_\_\_\_\_ \$175

Name and Credentials \_\_\_\_\_

Agency Name \_\_\_\_\_

Address \_\_\_\_\_

Phone Number \_\_\_\_\_

Email \_\_\_\_\_

Total Amount Enclosed \_\_\_\_\_

Method of payment: Please circle: MC VISA CHECK

Card Number \_\_\_\_\_

Expiration Date \_\_\_\_\_

Authorized Signature \_\_\_\_\_

Dietary Preference Request \_\_\_\_\_

**How to Register**

The deadline for registration is Friday, September 6<sup>th</sup>, 2019. Registration fee may be paid by check, money order or by VISA or MasterCard.

Mail completed registration and check made payable to:

**Pennsylvania Hospice and Palliative Care Network  
P.O. Box 343  
Hershey, PA 17033**

If paying by credit card, please call the PHPCN Office at 717.533.4002 or send your registration form via fax to PHPCN at 717.533.4007.